

# TOWNSHIP OF NORTH HURON

**REPORT** 

Item No.

REPORT TO: Reeve Vincent and Members of Council PREPARED BY: Jeff Molenhuis, Director of Public Works

DATE: 06/02/2017

SUBJECT: Garbage and Recycling Survey Report

ATTACHMENTS: None

### **RECOMMENDATON:**

THAT the Council of the Township of North Huron hereby accept the Garbage and Recycling Collection Report provided for information purposes;

AND FURTHER THAT the Director of Public Works is authorized to proceed with issuing a Request for Proposal for Curbside Collection based on the information and feedback received to date.

#### **EXECUTIVE SUMMARY**

After discussions with Council in late 2016 pertaining to the extension of the current Waste Management Curbside Collection Contract until October 2017, Pubic Works will be issuing an RFP for competitive bidding for curbside collection commencing following expiration of the existing contract. Council inquired as to a survey for the public at the time of the contract extension in 2016, which culminated in a published survey that is due to close on February 6<sup>th</sup>. We hope to achieve the following goals with the survey:

- Engage residents on solid waste services;
- Encourage public feedback; and
- Use resident feedback to help guide the curbside collection RFP.

#### **DISCUSSION**

As of Monday, January 30<sup>th</sup>, we have received a total of approximately 210 responses. Council will be provided with a comprehensive summary of the results in March.

The survey was available in two formats:

### 1. Hard copies

Available to residents and business owners at the Wingham Town Hall, North Huron Wescast Community Complex, Queen's Bakery in Blyth, Scrimgeour's Food Market in Blyth, Blyth Community Centre and the Belgrave Variety.

### 2. Online Survey

Promoted and open to all residents and business owners of North Huron. The survey is currently placed on the Township of North Huron website homepage, sent via email to the Wingham and Blyth BIA members, advertised on Social Media (Facebook and Twitter) and a press release was issued to local media sources.

Our intent will be to use the survey results and comments received to develop a Request for Proposal document for competitive bidding of curbside collection that will be issued in February. We also intend to use the information received to evaluate our solid waste management services within the Township in general. Within the proposal we will be asking for provisional items along multiple options for services collected to receive competitive bids.

Out of the twenty (20) questions asked, below is a sample of five (5) main questions that we anticipate will help develop our Request for Proposals. The primary response only is listed with figures in brackets:

## 1. Are you a?

- Resident of Wingham (65%)
- Resident of Blyth
- Resident of East Wawanosh
- Business owner in Wingham
- Business owner in Blyth
- Business owner in East Wawanosh
- Other (please specify)
- 2. Do you like using bag tags?
  - Yes
  - No (65%)
- 3. Would you be interested in using the wheeled collection bins for Curbside Garbage and Recycling?
  - Yes (71%)
  - No
- 4. How much garbage do you generate per week? (1 bag = 1 clear garbage bag)
  - 1 bag (81%)
  - 2 bags
  - 3 bags
  - 4 bags or more
- 5. How much recycling do you do per week? (1 box = 1 standard blue box)
  - None
  - 1 box
  - 2 boxes (45%)
  - 3 boxes or more

### **FINANCIAL IMPACT**

There is no financial impact at this point to the Township.

## **FUTURE CONSIDERATIONS**

Pending results and proposals received Council will have to consider the Level of Service it wishes to provide to residents and business owners within North Huron. We anticipate to structure the RFP such that different Levels of Service can be priced accordingly by bidders to be put forward for Council consideration.

In order to appropriately plan for any changes to service formats within the next seven (7) months, it is imperative that we move forward with the issuing the RFP in February. As such, this report asks for authorization to proceed with this aspect. We will be analyzing the results of the survey during the week of February 6<sup>th</sup>, and will consider the final results when issuing the RFP document.

## **RELATIONSHIP TO STRATEGIC PLAN**

Goal #2 the Township's residents are engaged and well informed. Goal #4 the Township is fiscally responsible.

Jeff Molenhuis, Director of Public Works

Sharon Chambers, CAO