



July 27, 2016

Neil Vincent, Reeve of North Huron  
38860 Belfast Rd.  
Wingham, ON N0G 2W0

Dear Neil,

We are pleased to share with you our 2015-2016 Annual Report.

ONE CARE Home and Community Support Services is proud to deliver in-home and community support services in Huron and Perth Counties. It has been an extraordinary year of change – both at ONE CARE and in the health care system. In 2015-2016, we continued to focus on projects that improved our service and support to clients. These projects included working with partner Community Support Services agencies to improve the client experience in accessing and receiving services and developing new and efficient ways to serve our clients.

From strengthening our partnerships and working together to improve the client experience, to improved communication methods using Information Technology, our achievements last year continued our efforts to provide excellent, quality services. We continue to fulfill our mission, providing home and community support services to support and strengthen the health, independence and quality of life for individuals and their families in the community.

Please feel free to share our annual report with others. If you would like additional copies, information about the programs and services that we offer, or have any questions, please contact me at 1-888-482-1634 ext. 2209 or [kscanlon@onecaresupport.ca](mailto:kscanlon@onecaresupport.ca).

Please feel free to share our annual report with others.

Sincerely,

A handwritten signature in blue ink, appearing to read "Kathy Scanlon".

Kathy Scanlon  
Executive Director  
ONE CARE Home and Community Support Services

More to **Offer**. More to **Give**.

1.877.502.8277  
[onecaresupport.ca](http://onecaresupport.ca)