



TOWNSHIP OF NORTH HURON WATER AND WASTEWATER

MONTHLY REPORT

December 2021

Prepared by: Veolia Water

INTRODUCTION

1) NORTH HURON WATER SYSTEMS

a) WINGHAM WATER

- i) **Laboratory Results:** All Results were compliant during the reporting period
- ii) **Operational Parameters:** Data being stored on the online Hach WIMS database and the Township of North Huron Network, information is available upon request
- iii) **Regulatory:** There were no regulatory issues during the reporting period
- iv) **Distribution:** meter reading completed
- v) **Maintenance and services Performed:** all routine and planned maintenance was performed
- vi) **Customer complaints:** No complaints during the reporting period

b) BLYTH WATER

- i) **Laboratory Results:** All results were compliant during the reporting period
- ii) **Operational Parameters:** Data being stored on the online Hach WIMS database and the Township of North Huron Network, information is available upon request
- iii) **Regulatory:** there were no regulatory concerns during the reporting period
- iv) **Distribution:** Meter reading, routine and planned maintenance was performed, Blyth Well 2 remains out of service for 10 year inspection and repairs; Semi- Annual Hydrant Flushing Completed; 8 New Water services installed; Hydrovac-d 2 water services
- v) **Maintenance and services Performed:** All routine and planned maintenance was performed
- vi) **Customer complaints:** no complaints during the reporting period

c) DWQMS (Drinking Water Quality Management System)

- Don Nicholson retired, new rep to be Jenna McDonald
- Current QMS rep has been appointed; Nancy Mayhew



2) FACILITIES

a) Airport:

- i. Veolia is no longer operating authority as of Dec 17, 2021

3) NORTH HURON WASTEWATER SYSTEMS

a) WINGHAM WASTEWATER

- b) **Laboratory Results:** All Results were compliant during the reporting period
- c) **Operational Parameters:** Data being stored on the online Hach WIMS database and the Township of North Huron Network, information is available upon request
- d) **Regulatory:** There were no regulatory issues during this reporting period
- e) **Collection:** All weekly and routine maintenance was performed
- f) **Maintenance and services Performed:** All routine maintenance was performed
- g) **Customer complaints:** no complaints during the reporting period

h) BLYTH WASTEWATER

- i) **Laboratory Results:** All results were compliant during the reporting period
- ii) **Operational Parameters:** Data being stored on the online Hach WIMS database and the Township of North Huron Network, information is available upon request
- iii) **Regulatory:** There was one bypass reported - Dec 11, it was a secondary bypass due to rain events
- iv) **Collection:** All weekly and routine maintenance was performed
- v) **Maintenance and services Performed:** All routine maintenance was performed
- vi) **Customer complaints:** no complaints during the reporting period

4) VEOLIA AND NORTH HURON OPERATIONS MEETINGS

- a) January 6, 2022 Via Google Meets @ 10:30am

5) ITEMS OUTSTANDING

N/A

6) OTHER

Due to the recent COVID-19 Pandemic Veolia has put in place many protocols to adhere to the recommendations by the Ontario Government and Public Health Officials. Our priority is to provide Safe Potable Water and Wastewater Treatment to our communities while keeping our Operators/ Community & Clients safe. We recognize our role as Essential Suppliers and are dedicated to providing the same quality of service. At this time, we are maintaining most of the same maintenance and operations activities but are not entering private properties unless it is an emergency situation. We are following the mandatory Social Distancing and have limited access to the sites. We have cancelled meetings & gatherings for the coming future; however, we are always available to communicate through email or telephone. Thank you for your understanding as we all navigate this ever-changing situation together. We wish everyone health and well-being in the months to come.

