

# Huron Perth & Area Ontario Health Team

**Community Presentation**

Presented by: {insert your name here}

Fall 2019

# Outline

1. Background
2. Overall Vision for Huron Perth & Area Ontario Health Team
3. Accountability and Implementation Structure
4. Engagement
  - Primary Care
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  - Communities
5. Transforming Care & Successes in Year 1
6. Implementation Plan
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# Purpose

- ▶ To provide an update on the progress of the proposed Huron Perth and Area Ontario Health Team (HPA-OHT).



*Start of Full OHT Application  
July 2019*



*Submission of Full OHT Application  
October 2019*

# Background (Provincial Changes)

- ▶ In February 2019, the Government of Ontario announced the **transformation of the public health care system** to improve patient experience and strengthen local services.
- ▶ *People's Health Care Act* was passed in April 2019 to consolidate agencies and provincial services and programs into a single **Ontario Health Agency**. The organizations which would transition into "Ontario Health" include:
  - ▶ Cancer Care Ontario
  - ▶ Health Quality Ontario
  - ▶ eHealth Ontario
  - ▶ Trillium Gift of Life Network
  - ▶ Health Shared Services Ontario
  - ▶ HealthForce Ontario Marketing and Recruitment Agency
- ▶ **The 14 Local Health Integration Networks (LHIN) and their functions will be reorganized.** This will rollout in phases to ensure continuity of patient care.
- ▶ **Ontario Health Teams** were announced as the new service delivery model and organizations invited to submit a Self-Assessment in Spring 2019.
  - ▶ Ministry Definition: *"groups of providers and organizations that are clinically and fiscally accountable for delivering a full and coordinated continuum of care to a defined geographic population"*

# Background (HPA-OHT)

- ▶ In Spring 2019, 52+ healthcare organizations in Huron Perth and Area joined together to complete a Self-Assessment in an effort to become one of the first Ontario Health Teams.
- ▶ The proposed Huron Perth and Area Ontario Health Team (HPA-OHT) is made up of members from **various health sectors**, including:
  - ▶ Community Support Services
  - ▶ Emergency Medical Services
  - ▶ Home Care
  - ▶ Hospitals
  - ▶ Long-Term Care
  - ▶ Mental Health and Addiction
  - ▶ Midwifery Services
  - ▶ Palliative
  - ▶ Patient/Client Partners
  - ▶ Primary Care Teams and Providers

# Background (HPA-OHT) Con't

- ▶ **July 2019:** the Self-Assessment was deemed to be at the “In Development” stage and the team was asked to completed a Full Application to become an OHT Candidate.
- ▶ **July-October 2019:** Collectively the group completed over 10 facilitated Group Sessions, 2000+ hours of engagement and initiated a Communications and a Accountability Working Group in preparation to submit a Full Application.
- ▶ **October 9, 2019:** HPA-OHT Full Application Submitted to the Ministry.
- ▶ **October 31, 2019:** In-person Community Site Visit held with Ministry Outreach Team.

# Overall Vision of the HPA-OHT

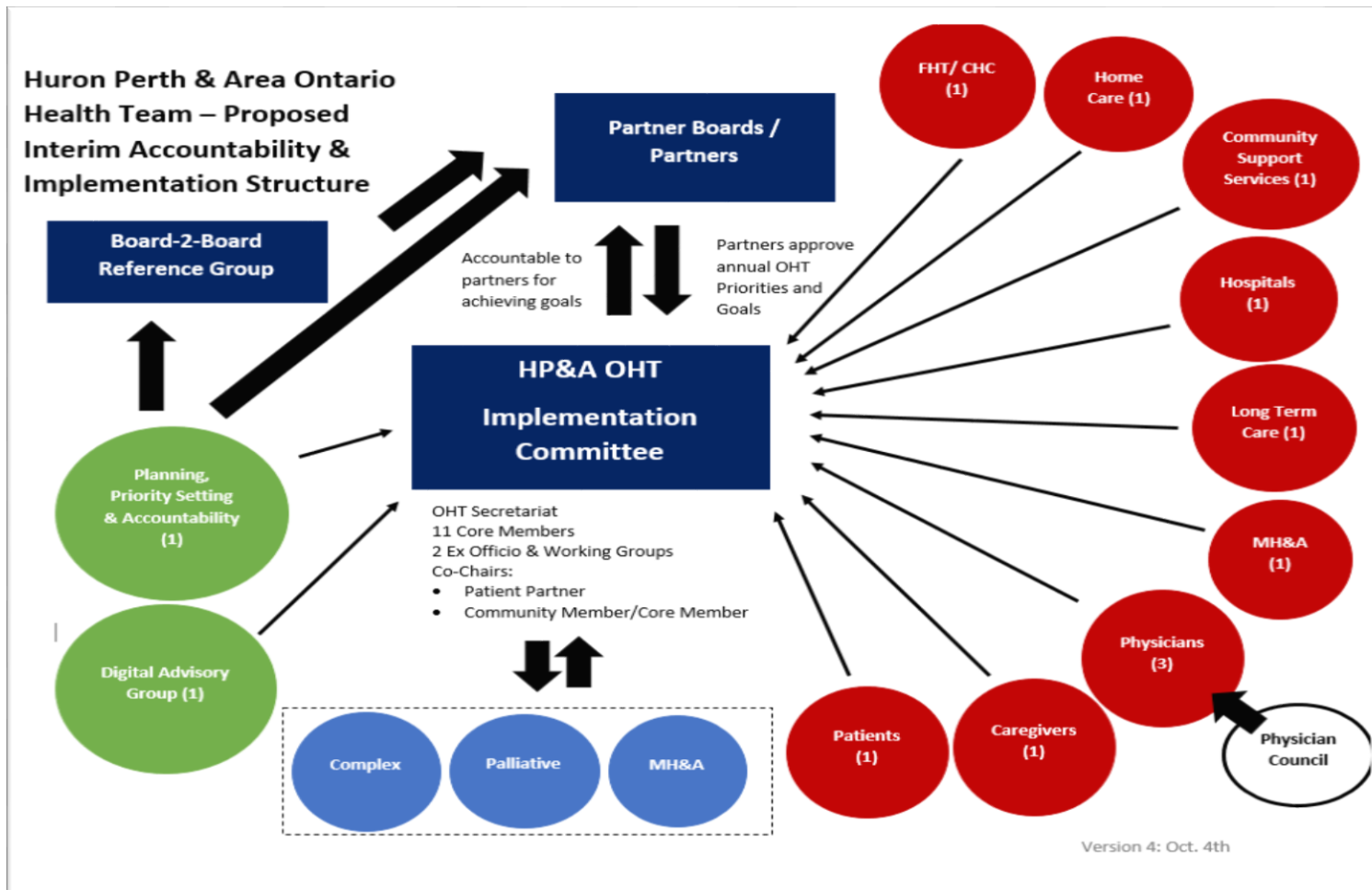
## Vision (Draft):

A sustainable people-driven system that strives to provide a positive experience for all.

## Commitments (Draft)

- ▶ We will embrace change to enrich the lives of citizens and put community health outcomes first.
- ▶ We will create relationships based on trust and commit organizational resources towards collective improvement.
- ▶ We will deliver evidence-based, fiscally responsible and sustainable care.
- ▶ We will pursue opportunities to eliminate gaps, duplication and provide optimal care.
- ▶ People will partner together for effective decision-making.

# Accountability and Implementation Structure



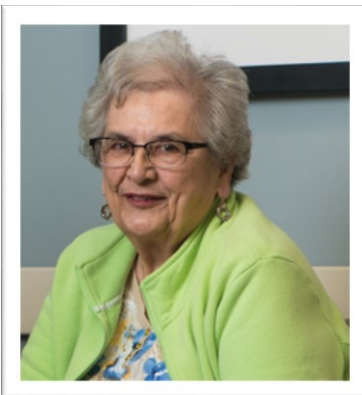


# Engagement - Primary Care

- ▶ Physicians have volunteered their time to contribute to the HPA-OHT development process.
- ▶ A Physician-only session was held with 30+ physicians from primary care and various specialties to discuss goals for the proposed OHT.
- ▶ Physicians hold three seats on the HPA-OHT Accountability & Implementation Structure.
- ▶ A Physician Advisory Council is currently under development.
- ▶ Discussions are underway to ensure sustainable physician engagement.

# Engagement - Patients, Families and Caregivers

- ▶ Engagement Session with Julie Drury, Past Chair Minister's Patient and Family Advisory Council during Self Assessment Stage.
- ▶ Patient Partners on the Sub-Region Integration Table (SRIT) participated in the HPA-OHT development process.
- ▶ Partner Organizations invited additional Patient/Client Partners.
- ▶ Patient Partners attended all session of the HPA-OHT development process.
- ▶ Patient Partner and to Co-chair the Accountability & Implementation Structure.
- ▶ Current work focusses on creating an inventory of available Patient/Client/Family/Caregiver Councils and spreading Best Practice i.e. Patient Partner on HPHA Board of Directors.



*I am honoured to be part of this process and I feel that all members have worked diligently to contribute to the success of this OHT. It is amazing how well all sectors have worked well together." Barb, Patient Partner Huron Perth & Area OHT*

# Engagement - Communities

- ▶ All community partner boards engaged and presentations held.
- ▶ Council presentations held at:
  - ▶ Huron County
  - ▶ North Perth
  - ▶ Perth County
  - ▶ Town of St. Marys
  - ▶ City of Stratford
- ▶ Press Releases distributed to all local media sources throughout process.
- ▶ Social Media presence.
- ▶ Ad hoc presentation requests - ongoing.
- ▶ Communications Working Group - ongoing.

# Transforming Care

The proposed Huron Perth and Area Ontario Health Team will continue to provide full care to the 147,500+ residents in their catchment area throughout this process and if accepted as an Ontario Health Team, has also agreed to work together to strengthen efforts around the following three target populations:

- ▶ **Mental Health & Addiction**
- ▶ **Palliative**
- ▶ **Complex**

**Transforming care in the following ways:**

- ▶ **Navigation**
- ▶ **Communication**
- ▶ **Coordinated Care**

# Successes in Year 1

## **For Patient/Family/Caregiver:**

Inventory of and leverage collaborative projects already underway, for example:

- ▶ Palliative Care Outreach Teams
- ▶ Cardiac Hub, Healthy Hearts
- ▶ Memory Clinics and Geriatric Assessment
- ▶ Connecting the Dots
- ▶ Community Support Services Network
- ▶ Prototype Sub-Region Accreditation through Accreditation Canada

## **For OHT Membership:**

- ▶ Maintained trust and relationship building
- ▶ Agreement between 61+ organizations
- ▶ Accountability & Implementation Structure

# Implementation Plan

The HPA-OHT is using a phased approach to implementation:

- ▶ **30 Days** - Define criteria for inclusion in a HPA-OHT Agreement between the Partners.
- ▶ **60 Days** - Focus on striking the interim Accountability and Implementation Structure.
- ▶ **90 Days** - Through working groups, look at feasibility of scaling up key projects across target projects.
- ▶ **6 Months** - Projects plans developed and moving quickly to advance group work.
- ▶ In Year 1, the HPA-OHT will complete a project inventory of scalable initiatives.
- ▶ Communications & Accountability Working Groups continue.
- ▶ Cross-sectoral work continues as the team awaits Ministry approvals / next steps.

# Next Steps

At the October 31<sup>st</sup> Ministry Site Visit, the Ministry confirmed that teams will hear the results of the evaluation process in “several weeks”.

## Next Steps in the HPA-OHT development process:

- ▶ Agreement between the 61 member organizations
  - ▶ Decision Making
  - ▶ Performance Management
  - ▶ Resource Allocation
  - ▶ Conflict Resolution
  - ▶ Information Sharing
- ▶ Focus on implementing the Accountability Structure
- ▶ Communications Planning

# Want to learn more?

**About Ontario Health Teams:**

<http://health.gov.on.ca/en/pro/programs/connectedcare/oht/default.aspx>

**HPA-OHT Application:**

[https://drive.google.com/file/d/1E\\_yjJBcq9Gcs25Geg7Zn5d67bFzMIOT\\_/view?usp=sharing](https://drive.google.com/file/d/1E_yjJBcq9Gcs25Geg7Zn5d67bFzMIOT_/view?usp=sharing)





# Questions?

