



<<MR. SAMPLE A SAMPLE>>
<<MAIL_ADDRESS1>>
<<MAIL_ADDRESS2>>
<<MAIL_CITY, ST ZIP>>



<<Month X, 2018>>

Re: Optional Coverage for Residents

Contact ID: <<ContactID>>

Reminder - Please disregard if you have already enrolled

Dear <<Sample A. Sample>>,

Did you know that repairs to the sewer and water lines that run between your home and the public utility connection that are damaged due to normal wear and tear are the responsibility of the homeowner? These lines are subjected to the same elements that can cause our public service lines to decay – age, ground shifting, root invasion, fluctuating temperatures and more.

The Township of North Huron understands the importance of water conservation and protecting the environment. While efforts are underway in many communities to improve public water and sewer systems, these fixes don’t address the sewer and water lines located on your property. Homeowners can spend from hundreds to thousands of dollars to repair or replace a broken, clogged or leaking water or sewer line on their property – and that can be hard on a budget.

This is why we are pleased to introduce the Water Line Protection Plan Program and Sewer Lateral Protection Plan Program from Service Line Warranties of Canada (SLWC). These voluntary service line repair programs provide repair coverage for your outside water or sewer lines, with no deductible or annual cap. The Water Line Protection Plan Program provides repair coverage for your outside water line up to \$5,000 per covered incident. The Sewer Lateral Protection Plan Program provides repair coverage to your outside sewer lateral up to \$8,000 per covered incident. These are the only service line protection programs for homeowners fully supported by the Township of North Huron and endorsed by Local Authority Services (LAS). The program provides a 24-hour emergency hot line, 365 days a year.

Service Line Warranties of Canada, an independent provider, administers the program and is a BBB Accredited Business with an A+ rating.

Enroll in the Water Line Protection Plan Program and pay an annual payment of \$55.00 (plus applicable sales tax). – Enroll in the Sewer Lateral Protection Plan Program and pay an annual payment of \$64.00 (plus applicable sales tax). You can also enroll in both programs. Monthly rates are available online at www.slwofc.ca or by calling 1-844-616-8444.

Enroll in this *optional* program today and you will have no waiting period so you will receive immediate coverage! To enroll, return the completed bottom portion of this letter in the enclosed envelope or call 1-844-616-8444 to speak with an SLWC agent Monday through Friday 9am-5pm. Or visit www.slwofc.ca where you can enroll online – and learn about other service line protection products available in your area.

Please enroll by <<Date>>.

Sincerely,

The Township of North Huron

Service Line Warranties of Canada (“SLWC”), with corporate offices located at 11 Grandview Circle, Suite 100, Canonsburg, PA 15317, is an *independent company separate from the Township of North Huron* and offers this optional service plan.



For fastest processing, please visit www.slwofc.ca.

Please mark your selection:

- ☐ Yes, please enroll me in the Water Line Protection Plan Program for \$55.00* per year.
- ☐ Yes, please enroll me in the Sewer Lateral Protection Plan Program for \$64.00* per year.

I understand that my contract starts when SLWC processes this form. SLWC will invoice me based on my selection above. I confirm that I am the homeowner, my lines are in good working order, and I meet the eligibility requirements for coverage. Actual Terms and Conditions should be read carefully before buying and can be viewed online. To see full Terms and Conditions with complete coverage and exclusion details prior to enrolling call 1-844-616-8444 or go to www.slwcterms.ca.

Signature (required)

*Plus applicable sales tax
To protect your privacy, we do not share your information except to deliver this service.

Please make any corrections to your name or address.

<<Mr. Sample A. Sample>>
<<Serv_Address1>>
<<Serv_Address2>>
<<Serv_City, ST Zip>>
<<Contact ID>>

E-MAIL

PHONE

Important Coverage Information: Eligibility: An owner of a single-family home is eligible for coverage. Mobile homes or properties used for commercial purposes are not eligible. By enrolling, you represent that your water line or sewer line is in good working order. For condos, co-ops or homeowners associations, the water line or sewer line may not be your responsibility, so please check before accepting coverage. Benefit Details: *Water Line Protection Plan Program:* Coverage provides, up to the benefit amount, for the covered cost to repair or replace the consumer-owned portion of a leaking or broken primary water service line, from a public or municipal water system up to the internal point of entry to your home, where the flow of the line is interrupted due to normal wear and tear, not accident or negligence. *Sewer Lateral Protection Plan Program:* Coverage provides, up to the benefit amount, for the covered cost to repair or replace the primary sanitary sewer line from the point of entry at your home to the point of public or municipal sewer responsibility, where the flow of the line is interrupted due to normal wear and tear or tree roots, not accident or negligence. Not covered: *Water Line Protection Plan Program:* Shared lines that go to multiple properties, detached houses or secondary buildings; branch lines; meters and meter vaults; curb valves or boxes; and damage from accidents, negligence or otherwise caused by you, others, acts of God or insurable causes. *Sewer Lateral Protection Plan Program:* Shared lines that go to multiple properties, detached houses or secondary buildings; branch lines; primary sanitary lines that are over 6 inches in diameter; lift stations or lift pumps; sump, trash or grinder pumps; storm lines and damage from accidents, negligence or otherwise caused by you, others, acts of God or insurable causes. Additional exclusions apply. Making a Service Call: Your contract starts the day your enrollment form is processed and you can make a service call immediately. Cancellation: You may call the number below to cancel your coverage any time. If you cancel within 30 days of your enrollment date, you will be refunded in full less any claims paid (where applicable). If you prepaid your contract and cancel before end of term, you will be refunded the unused portion of your payments less any claims paid (where applicable). Renewal: The contract is monthly and automatically continues thereafter so long as you make timely payments. For full Terms & Conditions with complete coverage and exclusion details before enrolling, go to www.slwcterms.ca. SLWC is an independent company, separate from your local utility or community, providing emergency home repair services and protection solutions to homeowners across North America. If you would prefer not to receive solicitations from SLWC, please call 1-844-616-8444.
